

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



In re Application of:

B. Reilly BARRY et al.

Application No.: 09/159,695

Examiner: Jaroenchonwanit, B. T.D.
Group Art Unit: 2143 12/30/03

Filed: September 24, 1998

Attorney Docket No.: 09710-1121

Client Docket No.: COS-97-087

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For: INTEGRATED CUSTOMER INTERFACE SYSTEM FOR
TELECOMMUNICATIONS MANAGEMENT

DEC 16 2003

Technology Center 2100

Assistant Commissioner for Patents
Alexandria, VA 22313-1450RESPONSE UNDER 37 CFR 1.111

Dear Sir:

In response to the Office Action of July 9, 2003, please amend this application as follows.

AMENDMENT AND PRESENTATION OF CLAIMS 2

REMARKS 37